



## Spidex Software completes multi-site Mainsaver CMMS upgrade for major chicken producer

Spidex Software has successfully completed a multi-site Mainsaver CMMS upgrade for one of the UK's largest fresh chicken producers. The company, which supplies one of the UK's best-known supermarket chains, has a Mainsaver installation that operates across 5 facilities, accesses 7 Terminal Services machines and serves a group-wide total of around 200 users. The installation also interfaces with the company's Great Plains financial system.

Spidex upgraded the whole environment to Mainsaver 10.2 with no disruption to day-to-day operations.

"The whole exercise went very smoothly," says Malcolm Stevens, Engineering Systems Manager. "Working with Spidex, we looked at what areas of the system might be affected and set up a test environment to ensure there were no problems. After that preparatory work, we only actually required one day at each site to perform the upgrade."

Now that Mainsaver 10.2 has been put through its paces in a live environment, a number of its new features have made an immediate impact. "The addition of an asset hierarchy in Shop Floor has already proved its worth," Malcolm Stevens confirms. "Our users can now see a visual representation of all the site's assets and can locate the one they're looking for in seconds. Another great new feature is the facility to use our own internal project numbers within Mainsaver, giving us increased accuracy on the lifetime cost of each asset. And in the Reports module, some of the new standalone graphical outputs are quite brilliant."

These latest steps are further evidence of the huge progress the company has made in its maintenance regime since Mainsaver was first installed there in 2004.

"Previously, the overwhelming majority of our maintenance work was reactive" says Stevens. "Preventative Maintenance (PM) existed in the organisation, but it varied from site to site in its percentage of overall workload and how it was managed. Some used T-cards, some relied on in-house experience and know-how; a couple of sites had tried low-end computerised maintenance (CMMS) packages. What we really needed was a unified PM programme."

Using Mainsaver to manage the company's burgeoning maintenance workload (some 2500 work orders per month) the proportion of PM work carried out within the group now stands at 40% and climbing. Malcolm Stevens still wants more. "I know how many hours we spend on preventative maintenance, and we are still not doing enough. But I am only in a position to make that judgement and further improve the situation because I have Mainsaver."

As well as underpinning the great forward strides accomplished in plant maintenance, usage of Mainsaver has contributed to more general improvements in operational efficiency.

“When we asked our engineers to start recording the time spent on each job in Mainsaver,” recalls Stevens, “you can probably imagine, there was some initial suspicion as to how that information would be used!”

“Of course, we actually wanted that data to determine which plant items were demanding the most maintenance hours. Once we had accurate labour usage figures for each asset, we were able to justify commissioning replacement plant and control systems. The net result is a manufacturing operation with fewer breakdowns and bottlenecks.”

“That’s not only good news for the engineers, it benefits the whole organisation.”

### About Spidex

**Spidex Software Ltd** is the appointed UK & Ireland distributor for **Mainsaver** enterprise asset management software. For further information please contact Andy Neilson (Marketing & Communications Manager) on 0121 779 0897 or at [andy.neilson@spidex.co.uk](mailto:andy.neilson@spidex.co.uk)

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